

June 30, 2016 Update

CNA is the 8th largest U.S. commercial property and casualty insurance company.¹ Founded in 1897, CNA has approximately 7,000 employees, serving businesses and professionals in the U.S., Canada, Europe and Asia. CNA products and services are sold by highly regarded independent agents and brokers.

Financial Strength Ratings - CNA P&C Insurance Group

A.M. Best: **A (Excellent)**; Standard & Poor's: **A (Strong)**; Moody's: **A3 (Good)**, with all rating outlooks stable. **CNA Europe**, through CNA Insurance Company Limited, has an S&P rating of **A (Strong)** with a stable outlook. **Canada**, through Continental Casualty Company's Canadian Branch, has an A.M. Best rating of **A (Excellent)** with a stable outlook.

Financial Strength - CNA Surety

US Treasury Limits, effective 7/1/16 - 6/30/17: **Continental Casualty Company: \$765,476,000, Western Surety Company: \$131,504,000.**

Q2 2016 Financial Highlights (in millions, except ratios and book values per share)

	Q2 2016	Q2 2015
Net operating income	\$201	\$132
Net income	\$209	\$138
P&C Operations net written premium	\$1,625	\$1,638
P&C Operations combined ratio	97.4%	98.4%
Book value per share	\$43.94	\$45.27

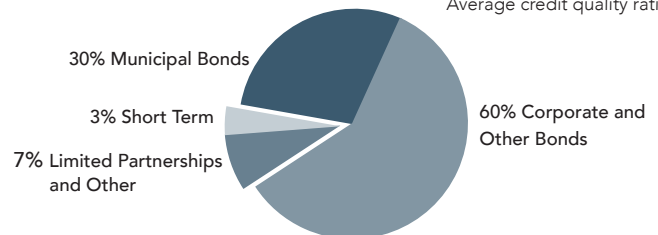
- NOI is \$201 million, compared with \$132 million in the prior-year quarter. Excluding last year's charge related to retroactive reinsurance, NOI improved \$15 million.
- P&C underwriting results have continued to improve. The combined ratio of 97.4% improved 1-point, compared with the prior-year quarter.
- Specialty continues to produce outstanding results with a second quarter combined ratio of 85.4%, nearly a 6-point improvement compared with the prior-year quarter.
- Commercial continues to make good progress with a combined ratio of 103.5%, 4-points better than prior year quarter.
- Book value per share increased 3.6% during the quarter.

Balance Sheet Strength & Stability at 6/30/2016

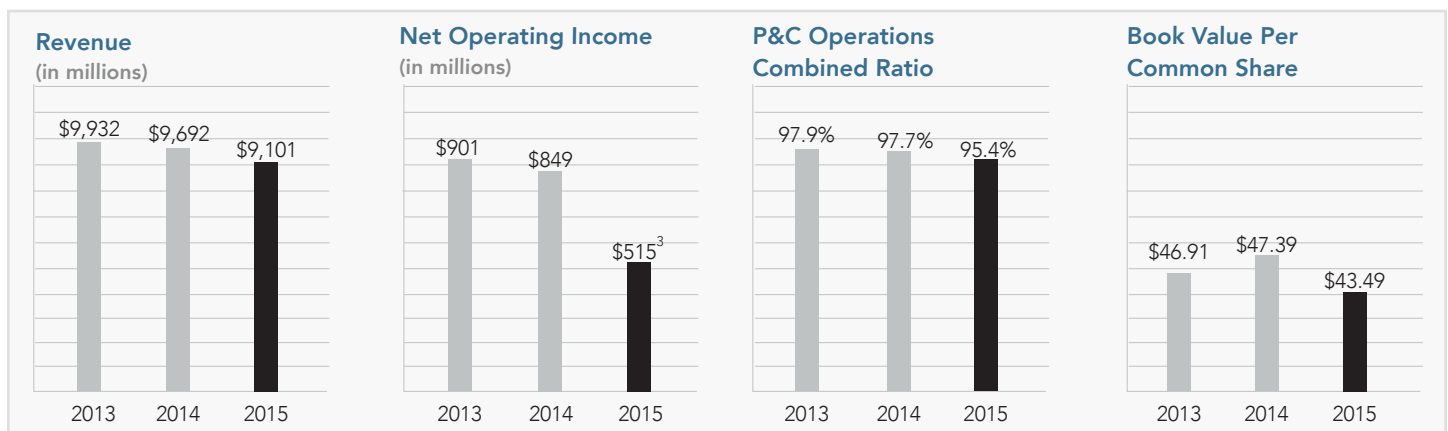
- Invested assets - \$46.5B
- GAAP equity - \$11.9B
- Statutory surplus - \$10.6B²
- Total capital - \$14.6B
- Debt-to-capital ratio - 18.6%

Investment Portfolio

Average credit quality rating of A



Three-Year Financial Performance



1. Based on 2014 net written premium, A.M. Best

2. Represents the combined statutory surplus of Continental Casualty Companies and its subsidiaries

3. Adjusted operating income of \$792m excludes the impact of LTC charge, retroactive reinsurance accounting and investment accounting change of \$198m, \$54m and \$25m, respectively



Our vision for CNA is simple.

We offer more than just a policy – we deliver distinctive insurance solutions and we promise a superior customer experience.

Tom Motamed
Chairman & CEO

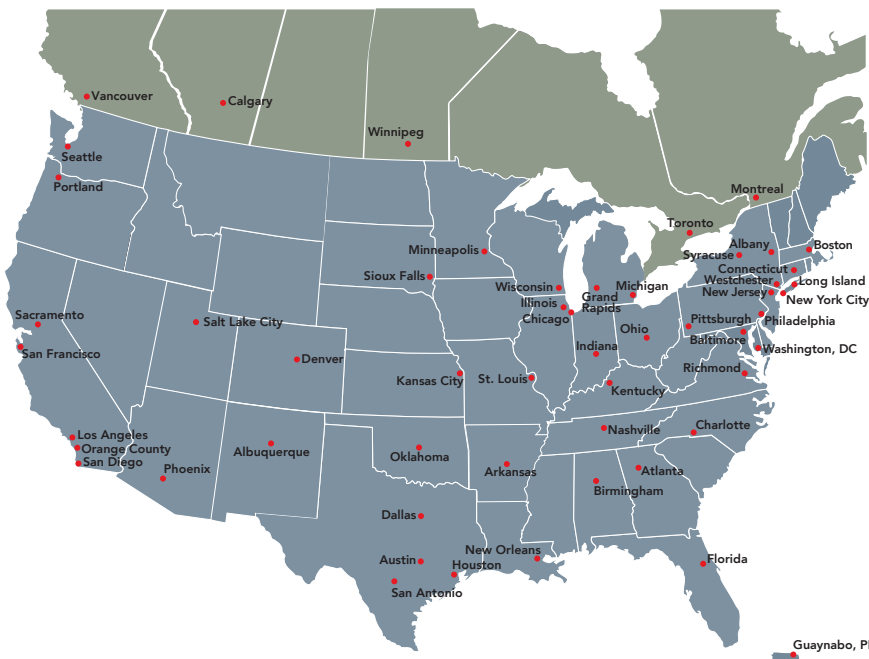
More Of What You Value

Deep industry and product expertise. Insurance solutions from CNA are based on a deep understanding of our customers – and their industries. You benefit from insurance protection designed for your business and aligned with your goals.

Broad underwriting appetite. In addition to our broad appetite for business risks, CNA focuses on construction, manufacturing, technology, healthcare, professional services, financial institutions, real estate and small business. The breadth of our product portfolio enables CNA to provide customized insurance solutions that anticipate and address our customers' risks.

Claim and risk control excellence. Our services will help you better understand your risks, reduce loss costs, restore your operations and increase productivity. CNA's Risk Control specialists were the first in the industry to be awarded the UL Recognized Risk Engineer professional designation.

Local presence. CNA has opened new offices and added branch staff to respond even more effectively to our producers and their clients. We know your time is valuable. From providing a quick quote to walking you through the claim process, CNA is focused on delivering service when and where you want it.



Guaynabo, PR ● CNA Field Office

