



Connect to Resources Around the Clock with the CNA Surety Portal

Our secure portal at cnasurety.com streamlines the issuance and reporting of transactional bonds via bONdLINE®, allows obligees and other parties to validate the authenticity of CNA Surety bonds, and allows agents to administer a variety of services and reports through self-service functionality, including:

- Ability to pay single or multiple-bond premiums electronically
- Ability to select bonds electronically for nonrenewal
- View of bonds in force, upcoming bond renewals, accounts receivables, bond documents and monthly statements
- Access to bond applications
- bONdLINE® forms list
- eDocs messages via Ivans
- Claim and production history
- Direct Bill Program
- Up-to-date news

About CNA Surety

Headquartered in Chicago, Illinois, CNA Surety, as part of CNA Financial, provides a full range of surety bonds in all 50 states, Canada and Puerto Rico. As a top-rated U.S. surety company, we offer underwriting expertise, financial strength and market leadership that drive effective solutions to your most complex bonding requirements.

For more information, visit cnasurety.com.

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CNA SURETY

Cutting-edge
technology
to help you
optimize efficiency.

One or more of the CNA companies provide the products and/or services described. The information is intended to present a general overview for illustrative purposes only. It is not intended to constitute a binding contract. Please remember that only the relevant insurance policy can provide the actual terms, coverages, amounts, conditions and exclusions for an insured. All products and services may not be available in all states and may be subject to change without notice. "CNA" is a registered trademark of CNA Financial Corporation. Certain CNA Financial Corporation subsidiaries use the "CNA" service mark in connection with insurance underwriting and claims activities. Copyright © 2022 CNA. All rights reserved. 20220831 3258-SRTY Form 2397-08-2022

eDocs and Messages delivery is now available

We are pleased to announce that CNA Surety has partnered with Ivans Insurance Solutions to provide you with a no-cost, surety-to-agent document integration solution.

Why has CNA Surety partnered with Ivans?

CNA Surety has long been recognized as THE surety service provider in the industry. Ivans is considered THE insurance industry's exchange – connecting carriers to agents. We will save you time and money while driving increased customer satisfaction with this service. CNA Surety remains your trusted business partner since 1900.

You will receive surety-related documents electronically in a faster, more convenient and secure manner. Instead of traditional delivery via mail, the bond documents will arrive overnight and, in most cases, attached to your client's bond file in your certified agency management system. If you enroll, paper printing and postal service delivery of documents will be discontinued.

You have the option to select one, two or all of the following:

- **Transactional document delivery.** New bonds, renewal evidence including notification of direct bill bonds payment received, change riders, schedules and copies of cancellation notices. Obligees can and do require percussion sealed bond documents as well as original inked signatures. Since these cannot be delivered electronically, you will still receive these documents via mail. Additionally, FAST-Track is currently delivered via email for an authorized agent to sign. This practice will not change.
- **bONDLINE® redistribution.** All bonds and riders printed in your office via bONDLINE® will be retransmitted, streamlining your entry/scanning process.
- **Financial and transactional reports.** This will include monthly agency bill statements, direct bill commissions paid reports and direct bill bond status updates.

Does this include true transactional integration or an initial policy download?

Not at this time. CNA Surety's solution provides a superior alternative to mailing critical transactional documents and reports. Since surety is not yet recognized as a standard line of business in most management systems, we cannot provide transactional integration. Don't hesitate to advocate for this important next step with your agency management system provider. Since transactional integration isn't available, there is no initial download provided.

How does this benefit my agency?

- **Speed.** Traditional mailing time is avoided. Also, fewer trips to the mailbox, less time opening and scanning mail, and less time to attach the electronic document to the client's file.
- **Consistency.** Agency staff is able to open and complete activities in the management system workflow just as they do for many insurance carrier transactions today. Ivans delivers bond documents directly to the management system as attachments.
- **Flexibility.** Supports a "work from anywhere" culture and frees staff to spend more time on client relationships – producing versus processing.

Are there specific agency management systems (AMS) that can be used?

eDocs is certified with and supported by the following management system vendors:

- AgencyPro
- Applied Epic
- Applied TAM
- Applied CanaryAMS
- EZLynx
- Hawksoft
- ITC/Agency Matrix
- Jenesis Classic
- Jenesis Now
- Keepthemsmiling
- NASA Eclipse
- Newton
- Nexsure
- NowCerts
- Partner Platform
- Vertafore AMS360 (TransactNOW)
- Vertafore Sagitta (TransactNOW)
- Xanatek

If your AMS is not listed above, contact your AMS support team and encourage them to certify with Ivans for Surety eDocs and Messages. Surety eDocs and Messages is a new service and some AMS vendors have yet to certify. As a subscriber to your particular AMS, you have the most influence to drive the decision to certify with eDocs and Messages.