



ODI

Ohio Department
of Insurance

John R. Kasich, Governor
Mary Taylor, Lt. Governor/Director

50 West Town Street
Third Floor – Suite 300
Columbus, OH 43215-4186
(614) 644-2658
www.insurance.ohio.gov

Alert From The Ohio Department Of Insurance Licensing Division

Due to the conversion to a new computer system at the Department of Insurance, electronic processing of agent license applications and renewal agent license applications is taking longer than expected.

Department of Insurance employees are working diligently to process the large number of applications we have received. At this time, we are experiencing delays. This is a temporary problem that will be resolved soon.

If you are a new agent who has applied to the Department of Insurance for a license, please continue to be patient, the Department has made processing new agent applications a priority. Your license will be processed as soon as possible.

If you are an agent who has applied to the Department of Insurance to renew your license, do not worry, your license will not be revoked due to delays in processing of your application as long as your renewal application is received by your renewal date.

Appointments, terminations and address changes are not experiencing any delay.

We appreciate your patience as we continue to implement the new system.

Sincerely,

The ODI Licensing Division

Accredited by the National Association of Insurance Commissioners (NAIC)

Consumer Hotline: 1-800-686-1526 Fraud Hotline: 1-800-686-1527 OSHIP Hotline: 1-800-686-1578

TDD Line: (614) 644-3745

(Printed in house)